Dear Neighbors,

Have you been experiencing any of the following issues with your Comcast/Xfinity service?

- Dropped internet or TV signal
- Slow download or streaming speeds
- Pages failing to load
- General service instability

Multiple Comcast technicians have confirmed that **our community's cable infrastructure is deteriorating and no longer within specification**. According to their findings, much of the equipment is **over 30 years old**, including:

- Corroded or damaged coaxial cables
- Failing amplifiers and taps
- **Leaning pedestals (caused by subsidence or erosion)**
- An aging loop and node system requiring full replacement

We need your help to **put pressure on Comcast** by submitting a complaint to the **Federal Communications Commission (FCC)**. This is a highly effective way to demand action — the more reports, the more likely we'll see meaningful repairs.

🔗 File your complaint here:

https://consumercomplaints.fcc.gov/hc/en-us/requests/new?ticket_form_id=38824

📋 Suggested Message to Copy & Paste:

Service Provider: Comcast / Xfinity
Issue Type: Internet and/or Cable Service Disruption

I am a resident of the Port Sewall Harbor & Tennis Club community and have experienced recurring issues with Comcast service, including dropped connections, poor internet speeds, and inconsistent performance.

Comcast technicians have advised that the cable infrastructure in our area is significantly degraded. Specific issues include:

- Corroded and aging coaxial cables
- Outdated amplifiers and taps
- **Leaning pedestals caused by ground subsidence or erosion**
- A failing node/loop system that is over 30 years old

These outdated systems are affecting service reliability for the entire community. We are requesting that Comcast initiate full infrastructure evaluation and replacement.

Thank you for your assistance.